

Final Programme

Sustainable Consumption and Production: Opportunities and Challenges

Launch Conference of the Sustainable Consumption Research Exchange (SCORE!) Network

Thursday 23 November until Saturday 25 November 2006, Wuppertal,
Germany

Version 4.0, 20 November 2006

Organisation:

The Centre for Sustainable Design, Farnham, UK, and TNO, Delft, Netherlands, with support of the UNEP-Wuppertal Institute Collaborative Centre on Sustainable Consumption and Production (CSCP) and endorsed by IHDP-IT

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The conference is organized in support of the UN's Ten Year Framework of Programs on Sustainable Consumption and Production, back to back with an invite-only policy meeting on SCP organized by UNEP and the CSCP.



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1 Introduction and general information

1.1 The SCORE project

SCORE (Sustainable Consumption Research Exchanges) is an EU-funded 6th Framework Program project with the mission to organise a leading science network on Sustainable Consumption and Production. SCORE runs between 2005 and 2008, consists of 28 institutions, and will involve and structure a larger community of a few hundred professionals in this field, in the EU and beyond.

SCORE! aims to support the UN's 10 Year Framework of Programs on Sustainable Consumption and Production (SCP), which was formally agreed upon by world leaders during the World Summit on Sustainable Development in Johannesburg, 2002. The development of the Ten-Year Framework is led by UNEP and UN DESA through the Marrakech process. Marrakech Taskforces - initiated by national governments with participation from all regions in the world - have been established to develop and test policies on Sustainable Procurement, Sustainable Product Policy, Sustainable Tourism, Sustainable Building and Construction, Education for SCP, SCP cooperation with Africa, and Sustainable Lifestyles.

1.2 Conference concept

SCORE started its work in April 2006 with a relatively small scale workshop co-organised by RISO, TNO and the European Environment Agency, visited by 75 participants. It focused on the conceptual question how radical 'Factor X' changes to SCP can be governed from a business, design, consumer and system innovation perspective¹. This conference is meant as a much broader event that is likely to attract well over 250 participants. The conference

- Marks the official launch of SCORE
- Provides a broad platform for input of case studies on mobility, food, and housing for the next, practical phase of SCORE
- Provides a broad and open platform where scientists can present insights relevant for the work of the (mainly policy oriented) 10 Year Framework Task Forces

The conference takes place between Thursday evening 23 November and Saturday afternoon 25 November, in Wuppertal, Germany. The conference is organised back to back with a dedicated and invite-only event on 22 and 23 November, where policy makers involved in the 10 Year Framework discuss with other stakeholders what key questions they face in moving the global SCP agenda forward and which scientific support this would imply².

The conference organises three kinds of sessions:

- *Conceptual* sessions on topics like Consumers, behaviour and sustainable lifestyles, Sustainable products, services and product-services-systems (PSS), Sustainable procurement and supply

¹ See: http://www.score-network.org/score/score_module/index.php?cat_name=cat_t_sco_milestonedoc&mst_id=1

² The latter, invite-only event is organised by UNEP and the UNEP-Wuppertal Institute Collaborative Centre on Sustainable Consumption and Production.

chains, Developing and emerging economies perspectives: leapfrogging for sustainability and Education for SCP

- *Domain-oriented sessions* discussing cases and experiences on the change to SCP in the specific domains Food, Mobility, Energy/Housing, Housing and Tourism;
- *Workshops* on key topics related to the SCP agenda: how to ensure that SCP gets an enduring place on the global policy agenda; how the change to SCP can be governed or ‘managed’; and how the community of SCP practitioners could organise itself. **The workshops are supported with preparatory material and discussion forums available at www.score-network.org/forum before and after the conference. Don’t hesitate to give your virtual contributions!**

1.3 Registration, Venue, and Hotels

1.3.1 Registration and costs

All conference delegates (including presenters) should register (free of charge) at www.score-network.org under ‘register’. *Due to the high interest for the conference we may be forced to close registration a few weeks before the conference takes place.* We hence recommend to register early and to inform the conference organisers if you after all cannot come.

Costs for dinner and welcome drinks are to be paid by delegates

The SCORE conference including lunches, coffee and refreshments is free of charge. However, particularly due to the high number of delegates that we expect, certain cost items cannot be covered by the SCORE project anymore. The **conference dinner** on Friday 24 November **will be charged** on the spot at the dinner venue; costs are **34 Euro in cash** for an all-you can eat buffet including all drinks. A vegetarian option is available. Please take that into account when you indicate if you participate in the dinner or not. Also for the **welcome drinks on Thursday** a ‘**pay on the spot**’ strategy will be followed. We hope for your understanding in this.

1.3.2 Venue

Conference activities will take place at the following address, see travel directions in the next section:

UNEP/Wuppertal Institute Collaborating Centre on Sustainable Consumption and Production (CSCP);
Huppertsberg Schnürriemen-Fabrik;
Hagenauer Strasse 30; 42107 Wuppertal, Germany

1.3.3 Hotel suggestions

Below a number of hotels in Wuppertal are listed. SCORE has made a special agreement with the Intercity Hotel that is right next to the main railway station. Please check the location of hotels before booking, some are a bit out of town.

Intercity Hotel (right next to the main railway station)
 Döppersberg 50
 42103 Wuppertal
 Phone: +49 202 4306 0 Fax: +49 202 45 69 59
 Internet: <http://www.intercityhotel.de/>

Best Western Hotel Central (in city centre close to railway station)
 Poststraße. 4
 42103 Wuppertal
 Phone: +49 202 69823-0 Fax: +49 202 69823-333
 Internet: www.central.bestwestern.de

Mercure Hotel Wuppertal auf dem Johannisberg
 Auf dem Johannisberg 1
 42103 Wuppertal
 Phone: +49 202 49 67-175 Fax: +49 202 49 67-177
 Internet: www.mercure.com, www.arcorhotels.com

Ibis Hotel Wuppertal
 Hofaue 4
 42103 Wuppertal
 Phone: +49 202 87040 Fax: +49 202 8704444
 Internet: <http://www.ibishotel.com/>

1.4 Travel directions

1.4.1 Introduction

Wuppertal is a city of 400,000 inhabitants located some 30 km east of Düsseldorf. Wuppertal is located in the federal state of North Rhine-Westphalia.

1.4.2 To Wuppertal by air

There are various airports by which you can travel to Wuppertal. Closest are Düsseldorf and Cologne/Bonn airports, but intercontinental travellers may consider travelling to Frankfurt and taking a high speed train from there. Finally, Dortmund also has a smaller airport close by.

From Düsseldorf airport to Wuppertal

If you arrive at Düsseldorf airport, you may take a taxi to Wuppertal (approx. 50 Euro). You may also take the next train from the airport to Düsseldorf Hbf or Hauptbahnhof (central station) instead. There, you would have to change trains and get on the "S8" train heading for Hagen or other trains that stop at Wuppertal Hbf. The journey from Düsseldorf Hbf to Wuppertal Hbf takes about 30 minutes.

From Frankfurt airport to Wuppertal

If you arrive in Frankfurt airport, it is advisable to take an Intercity Express (ICE) to Köln (Cologne) which leaves the airport station (two levels below "Arrivals") about every 30 minutes. In Köln you may have to change trains (usually the train towards Wuppertal departs from the opposite side of the platform from where you arrive). Some of the Intercity Express (ICE)

will take you directly to Wuppertal. The journey from Frankfurt to Wuppertal takes 1 hour and 38 minutes.

From Köln/Bonn (Cologne/Bonn) airport to Wuppertal

If you arrive in Köln (Cologne) airport you have to take either the regional train S13 to Köln Hbf. and then take the Intercity Express (ICE) to Wuppertal Hbf. or alternatively take a regional train to Köln/Messe Deutz (approx. 51 to 58 minutes) and then take a regional train to Wuppertal Hbf. The whole journey will take approx. 1 hour and 2 minutes.

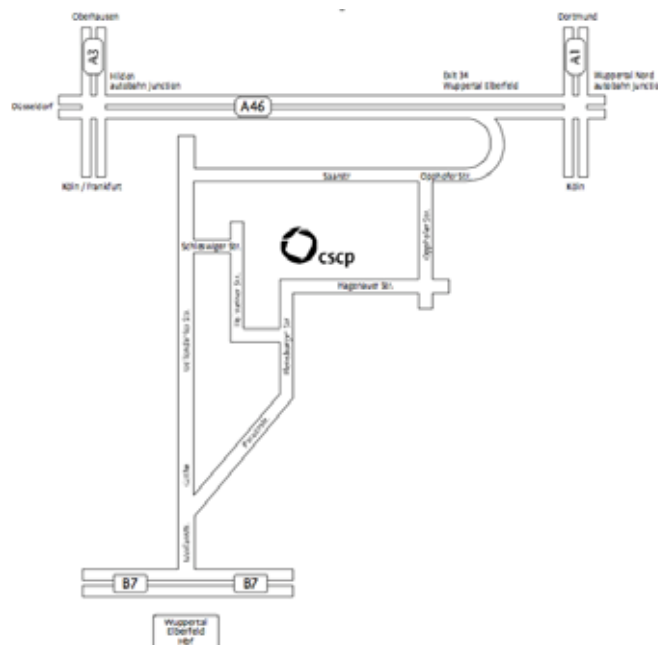
From Dortmund airport to Wuppertal

When you arrive in Dortmund you should take Bus F to Holzwickede Hbf. From this station, you may either take the regional train to Wuppertal Hbf. or the BusAirEx to Dortmund Hbf. If you get off at Dortmund Hbf, please take the Intercity Express to Wuppertal Hbf. In both cases the journey will take approx. 1 hour.

1.4.3 To Wuppertal (and the venue) by car

Coming on the A46, please use exit no. 34 "Wuppertal-Elberfeld", following the direction "University/ Center Wuppertal-Eberfeld". After 300m turn left onto "Opphofer Straße". Follow that street for about 500m and then turn right onto "Hagenauerstraße". Follow this street till the end. You will find the CSCP in a red brick building called "Huppertsberg Schnürriemen-Fabrik".

Figure 1.1: Travel directions by car



1.4.4 To Wuppertal by train

The train connections to Wuppertal are very convenient and trains operate very frequently. Wuppertal is served by the German high-speed trains (ICE). Alternatively you may take a regional train (Regional Express) or a suburban train (S-bahn) from the nearest centres such as Düsseldorf, Cologne, Bonn, and Dortmund.

If you are travelling from a major European city, you may like to check the opportunities of the Thalys trains connecting Paris, Cologne, Brussels, Amsterdam, etc. You may then connect to Wuppertal via Cologne or Düsseldorf. More information is available at www.db.de or at: www.bahn.de

The location of Wuppertal's main train station is shown on the next page.

1.5 Travel directions in Wuppertal

1.5.1 Travelling from railway station to the venue

From Wuppertal Main Train Station, the venue to the Huppertsbergfabrik, a large, red, brick building, can be reached by bus, taxi or on foot, as follows.

Bus, option 1

Take bus no. 623 (direction "Sonnenblume", platform 4 and 5). Get off at the stop "Weißenburgstraße" on "Lothringer Straße" (approx. 8 minutes). Go straight until you reach "Kieler Straße". Turn left into "Kieler Straße", then walk straight. The first street on your right is "Hagenauer Straße".

Bus, option 2

Take one of the following buses. The journey in the bus takes 6 minutes.

Bus no. 620 (direction Wuppertal "Kuckelsberg")

Bus no. 625 (direction Wuppertal "Am Handweiser")

Bus no. 635 (direction Wuppertal "Markland")

Bus no. 645 (direction "Raukamp Schleife")

Get off the bus at the stop "Schleswiger Straße". Turn right into "Schleswiger Straße", go upstairs ("Wülfingtreppe"), turn left end of stairs.

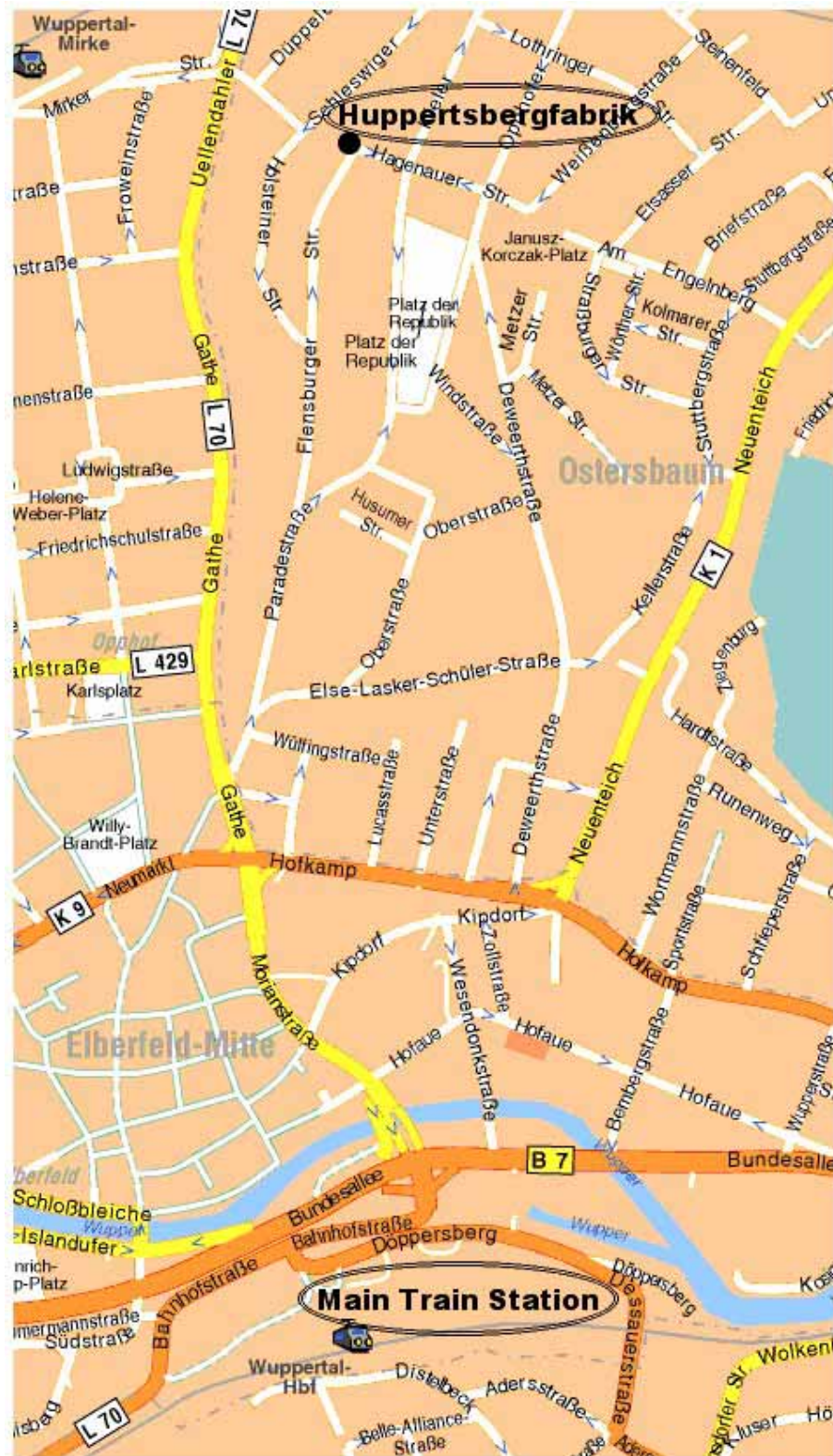
Taxi

Taxi stop in front of the central station. The journey takes about 8 minutes.

On Foot

After exiting the train continue to the ground level of the station and from here head in the direction of the city centre. Continue walking straight on Alte Freiheitstrasse which will turn into Poststrasse (about a 5-7 minute walk) until you reach Willy Brandt Platz and a main street called Hofkampstrasse. Turn right (first cross street due to construction) on Hofkampstrasse and then take an immediate left on Gathe strasse which is another major road. Make your first right on Paradesstrasse and follow this road uphill for about 5-7 minutes. Continue past the Platz der Republik and you will see Hagenauer strasse on your left. Turn left on Hagenauer strasse and in a few minutes you will reach the entrance to the Huppertsbergfabrik, a large red, brick building.

Figure 1.2: Map of Wuppertal Centre



1.5.2 Finding your way within the venue

The venue is a nice old factory building, but as a result has a somewhat complicated structure. On the next page you find a map of the venue itself (toilets are also indicated on the map).

- You arrive through the main entrance.
- The Main Hall (Room 1) is directly at the right. Here all plenary sessions and workshops take place. It is also the place for lunches and coffee breaks/Poster sessions on Friday.
- Room 2 is through a hallway from the main entrance to the left. Here, parallel sessions will take place.
- Room 3 is two floors below the main entrance. Take an elevator or the stairs. Here, parallel sessions take place.
- Room 4 is two floors up from the main entrance. Take an elevator or the stairs. Here, parallel sessions take place.

Finally, one Room is about 5 minutes walking from the venue in a Neighbourhood Centre (Nachbarshftsheim (see map). Here, all sessions on Consumer behaviour and life styles (CBL) take place. Leave by the main gate of the Huppertsbergfabrik and turn left, heading uphill on Hagenauer Strasse. Take your first right on Platz der Republic. Continue walking straight for about 2 minutes and you will find the Neighbourhood Centre on your right; Platz der Republik 24-26

1.5.3 Travelling to the Friday evening 19:30 conference dinner

The Conference Dinner Location is:

Wuppertaler Brauhaus

Kleine Flurstr. 5, 42275 Wuppertal

Tel. 0202/255050; <http://www.wuppertalerbrauhaus.de/>

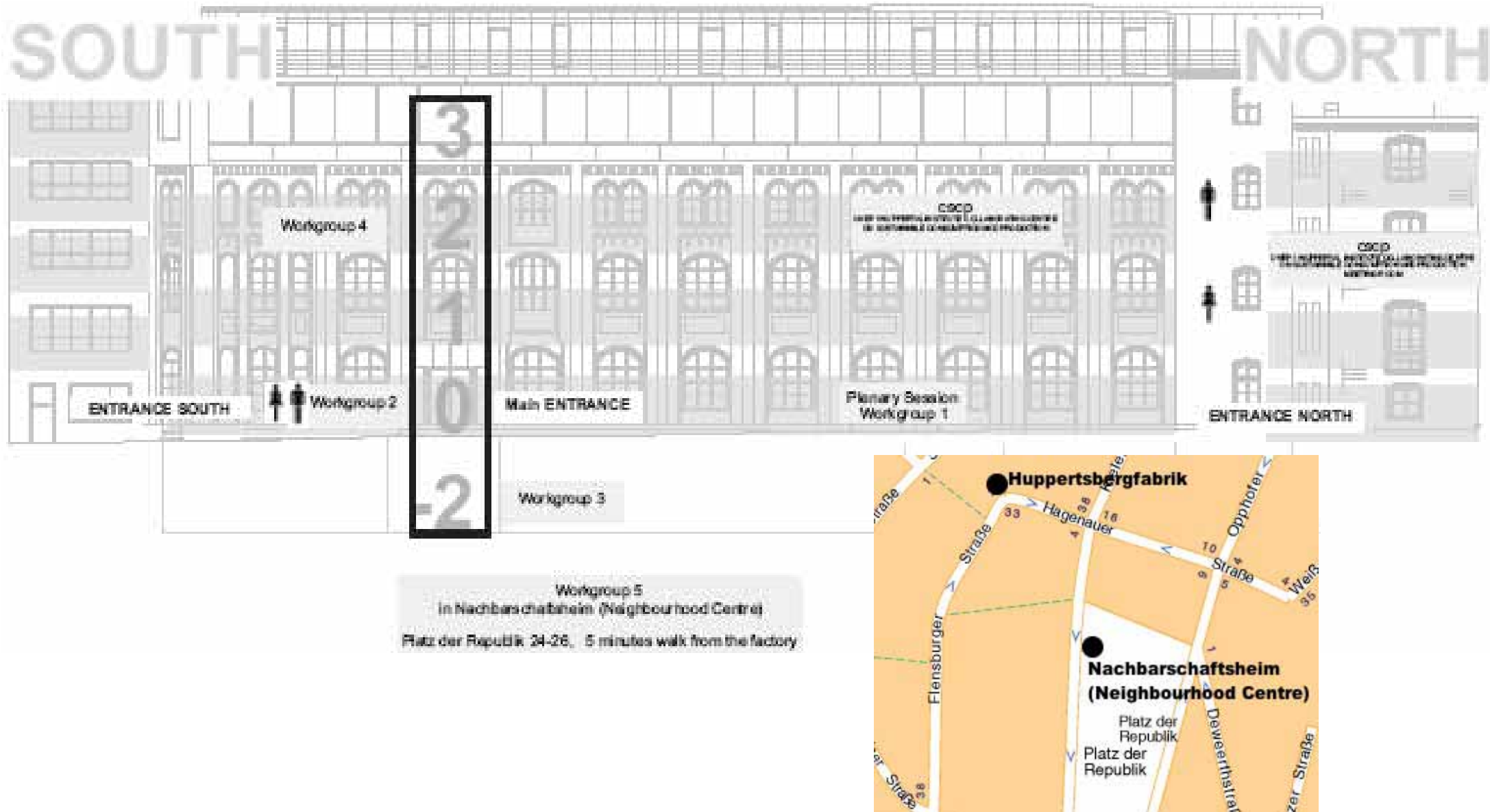
By public transport, the easiest and nicest way is to take the Schwebbahn.

1. Board the Schwebbahn at the main train station. Take the one going to "Oberbarmen". (Please buy a ticket and validate it before entering the Schwebbahn)
2. In about 6 stops you will reach "Alter Markt" – exit the Schwebbahn here.
3. Once you exit the station, cross to the street on your right (go between "Saturn" and "Kamps") towards a building with a sign "Barmenia". Walk left of the "Barmenia" building and keep going straight.
4. After a while you should come to a T-intersection of "Alter Markt" and "Paul-Humburg-Str.". Turn right and follow the "Paul-Humburg-Str." until you see a big grey building. Past just right of it and towards the big parking lot. When you see a reddish brown building – you've arrived at the "Wuppertaler Brauhaus"!

Tip: If you have lost your way you can ask for the "Wuppertaler Brauhaus" or the "Rathaus" (big grey building next to Brauhaus).

Please allow for 30 minutes travel time from the venue !.

Figure 1.3: Conference Venue Plan: Huppertsberg Schnürriemen-Fabrik (Room 1-4). Room 5, where all CBL sessions take place, is in the Neighbourhood centre at 5 minutes walking.



2 Conference Program (subject to minor change)

2.1 Thursday 23 November (start: 17:30; end 22:00)

2.1.1 Plenary Conference opening (Main Hall)

15:30-17:30	Desk open for early registration and uploading presentations
17:30-18:30	Opening with complimentary snack food; drinks upon payment
18:30-18:40	Opening statement and Welcome Bas de Leeuw, Head, Strategy Unit, Sustainable Consumption and Production Branch UNEP, Arnold Tukker, TNO and project manager SCORE! Michael Kuhndt, Head, CSCP
19:40-20:25	Chair: Dr. Arnold Tukker, TNO and project manager SCORE! Keynotes: A Vision on Sustainable Consumption and Production Limits to Growth – the 30 Year Update. Prof. Dennis Meadows, President, Laboratory for Interactive Learning The Science of Well-being: Lessons from the Happy Planet Index. Nic Marks, Head of the Centre for Well-being, New Economics Foundation The 10-Year Program on SCP and results of the Marrakech Task Force expert conference (22-23 Nov). Arab Hoballah, Head, Sustainable Consumption and Production Branch, UNEP-DTIE
20:25-20:45	Panel with keynotes
20:45–	Networking; drinks upon payment
22:00ish	
22:30	Close

2.2 Friday 24 November (start: 9:00; end 18:00)

2.2.1 Plenary launch of SCORE (Main Hall)

8:30-9:00	Registration
9:00-9:20	Chair: Dr. Arnold Tukker, TNO and project manager SCORE! Towards an EU SCP action program EU representative, t.b.c.
9:20-9:50	Launch: the concept and goals of SCORE. Arnold Tukker (TNO and SCORE manager), Martin Charter (CfSD), Carlo Vezzoli (Politecnico di Milano), Eivind Sto (SIFO), Maj Munch Andersen (RISO), Ursula Tischner (econcept), Theo Geerken (VITO), Saadi Lahlou (Electricité de France)

9:50-10:30 Coffee, networking, posters, EMUDE exhibition (Main Hall)

2.2.2 Refereed sessions I (Workgroup rooms 1-5.)

10.30-12:50	<ol style="list-style-type: none"> 1. Workshop I: Ensuring a place for SCP on the policy agenda 2. Procurement & Supply Chains (CSR) 3. Education; Tourism & Travel (TOU; T-EDU) 4. (Quantitative) System Analyses & Management (QSAM) 5. Consumers, behaviour and sustainable lifestyles (CBL) I: (Applied) consumer theory (in <u>Neighbourhood Centre</u>)
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12:50-14:00 Lunch, networking, posters, EMUDE exhibition (Main Hall)

Information on keynote speakers

Dennis Meadows, Ph.D. is an economist and renowned world-wide as co-author of the "Limits to Growth" report to the Club of Rome from 1972. It was one of the seminal publications that sparked the global sustainability debate. He is professor of Systems Management and the director of the Institute for Policy and Social Science Research at the University of New Hampshire. His ten books have been translated into more than 30 languages. One text was awarded the German Peace Prize. The World Bank in Washington, the World Health Organization in Geneva, and the Italian Ministry of Health in Milan all hired him to create training materials for their senior management programs. Dennis lived and worked in six countries; he has lectured or consulted to corporate and government groups in over 40 nations. He spends about one-third of each year living and working abroad. Meadows has a Ph.D. in management from the MIT Sloan School of Management, and three honorary doctorates from European universities for his contributions to international environmental policy analysis and computer-aided education.

Nic Marks is head of the centre for well-being at nef (the new economics foundation) and has led the well-being programme at nef since 2001. Nic is a recognised expert in the field of well-being research and undertakes innovative research in the use of well-being indicators in public policy environments. Nic is the main author of nef's influential Happy Planet Index (HPI) report. HPI is an index of human well-being and environmental impact, introduced by the NEF in July 2006. The index is meant to challenge well-established indices of countries' development, such as Gross Domestic Product (GDP) and the Human Development Index (HDI), which are seen as not taking sustainability into account. The Index brings together nef's work on well-being, social justice and environmental sustainability to take a very different look at the wealth and poverty of nations. The HPI is a completely new metric that measures the ecological efficiency with which, country by country, people achieve long and happy lives. In doing so, it strips our view of the economy back to its absolute basics: what goes in (natural resources) and what comes out (human lives of different lengths and happiness). The index hence can give guidance about how to organise consumption and production patterns that produce long, happy lives with a minimal ecological footprint.

Arab Hoballah is Head of the Sustainable Consumption and Production Branch of UNEP-DTIE, Paris, France. The UN pursues the development of a 10-year Framework of Programmes on Sustainable Consumption and Production (Marrakech process), in support of regional and national initiatives. A series of international meetings and regional consultations have been organised by UNEP and UN DESA. National roundtables are being organised by UNEP. Task Forces have been created to support the implementation of specific themes. Co-operation Dialogue Sessions ensure the involvement of development agencies and development banks into the Marrakech Process. The team of UNEP-DTIE contributes to this process via initiatives and multi-stakeholder projects on topics such as Life Cycle Management, Sustainable Business Innovation (Eco-design and Product Service Systems), Advertising and Communication, Youth lifestyles and Education, Consumer Protection Guidelines, and Sustainable Procurement. Activities are being carried out around the globe, with an emphasis on Asia (including China), Africa, Latin America, and Europe (see www.uneptie.org/sustain)

2.2.3 *Refereed sessions II (Workgroup rooms 1-5.)*

- 14:00-16:40
1. Workshop II: The SCORE change management model (Follow-up of the SCORE Copenhagen workshop)
 2. Products, Services & PSS (PSS)
 3. Developing country perspective (DEV)
 4. Construction & Buildings (HOU)
 5. Consumers, behaviour, lifestyles (CBL) II: Local and national perspectives (in Neighbourhood Centre)

16:40-17:15 Coffee, networking, posters, EMUDE exhibition (Main Hall)

2.2.4 *Plenary feedback and panel on key SCP issues (Main Hall)*

- 17:15-18:00 Plenary feedback and discussion focusing on:
- spin off of the conference: special issues of journals
 - outcome Workshop I: Putting SCP on the Policy Agenda
 - outcome Workshop II: The SCP change management model
- 18:00 Closure

2.2.5 *Conference dinner*

The conference dinner is held at the Wuppertaler Brauhaus, Kleine Furstrasse 5 in Wuppertal. For directions, see section 1.5.3. Costs will be for the delegate, 34 Euro, to be paid on the spot in cash. The conference dinner will start around 19:30. **Only delegates who registered or confirmed for this can participate!**

2.3 Saturday 25 November (start: 9:00; end 13:30)

2.3.1 *Registration (Main Hall)*

8:30-9:00 Registration

2.3.2 *Refereed sessions III (Workgroup rooms 1-5.)*

- 09.00-12:30
1. Workshop III: Forming an SCP community
 2. Food (FOOD)
 3. Mobility (MOB)
 4. Energy & Electronics (ENER)
 5. Consumers, behaviour, lifestyles (CBL) III: Surveys and communication (in Neighbourhood Centre)

Coffee continuously served outside rooms.

2.3.3 *Conference closure (Main Hall)*

- 12:30-13:30 Distribution of lunch boxes & Plenary closing panel:
- Outcome of Workshop III: Forming an SCP community
 - Future work of SCORE's Food, Mobility and Energy/Housing groups

2.4 Detailed program per parallel session

2.4.1 Refereed sessions I (Friday morning) – 15 minutes presentation, 5 min questions and answers

Time		Topics, Chairpersons, Papers and Authors									
Friday am	Consumers, behaviour, lifestyles (CBL) I: (Applied) consumer theory		Procurement & Supply Chains (CSR)		Education; Tourism & Travel (TOU; T-EDU)		(Quantitative) System Analyses & Management (QSAM)		Workshop I: Institutionalising the SCP agenda		
Chair	Ezio Manzini, Politecnico di Milano, Italy, and Eivind Sto, SIFO, Norway		Frank-Martin Belz, TU München and Friedrich Hinterberger, SERI, Germany		Andrea Innamorati, Ministry for the Environment, Italy and John Thøgersen, Aarhus School of Business, Denmark		Edgar Hertwich, Norwegian University of Science and Technology (t.b.c.) and Stephan Moll, Wuppertal Institute, Germany		Moderation & introduction: Sophie Emmert, Daniel de Wit (TNO) Sylvia Lorek (SERI)		
Loc.	Neighbourhood Centre		Room 2		Room 3		Room 4		Main Hall/Room 1		
	Name	ID	Name	ID	Name	ID	Name	ID			
10.30-10.50	Burgess & Hargreaves. Sustainable consumption in practice: Global Action Plan-UK's action team approach to behaviour change	60	Stockdale & Barden. Changing Patterns - UK Glass Sector Pilot Pioneering Sustainable Consumption and Production Chains	2	Smith & McConachy. Greening the Screen: a model for sector engagement in sustainable development	75	Weber, Matthews & Williams. Characteristics and Demographics of International Environmental Impacts of American Household Consumption	119	Topic: SCP is a weak issue on the policy agenda. Addressed in Rio, embraced in the 5 years after, almost forgotten in the late 1990s, and resurrected at the WSSD in 2002 in Johannesburg via the 10-Year Program. How can we prevent another demise? SCORE research suggests that a) the SCP agenda is still far too vague and needs specification; b) there is insufficient strategy to deal with the agenda's adversaries. The workshop will discuss these issues and suggests solutions.		
10.50-11.10	Manzini & Jégou. Creative Communities and Sustainable Lifestyles	13	Collignon, Hogenhuis-Kouwenhoven & Stork. Responsible Purchasing: a practical business guide	10	Fernandes & Rocha. Education for Sustainable Consumption and Production: the Role for Hands-on Programs	48	Perrels, Ahlqvist & Heiskanen. Beyond business as usual – investigating consumers' eco-efficiency potentials via social innovation scenarios	79			
11.10-11.30	Mont. The role of households in SCP agenda: a one-man show or concerted action?	101	Starmanns & Joshi. Implementing standards in global garment supply chains – chances and limitations of network governance	127	Røpke & Godskesen. Leisure activities in an environmental perspective	19	Gerbens-Leenes & Moll. Pathways towards sustainable food consumption patterns	3			
11.30-11.50	Gen. The interface between technological innovation and non-technological innovation: when radical environmental innovations become emerging industry	111	Muïlerman. Economy Light, a case study on CSP	7	Götz. The INVENT-Project – Travel and Holiday Styles – Target Groups for sustainable Tourism	99	Holck-Steen, Aasness & Hertwich. Environmental Impacts and Household Characteristics: An econometric analysis of Norway for 1999-2001	98			
11.50-12.10	Halme. Sustainable consumer services : putting happiness to the picture	73	Jørgensen. Sustainable production and consumption of textiles – interaction between fashion, outsourcing and cleaner production	137	Yan, Barkmann, Zschiegner, Marggraf. SCP in the domestic Chinese tourism market: The sceptics' challenge for sustainable tourism in the Southwestern China biodiversity hotspot	14	Jensen, Fava, Udo de Haes, Sonnemann, Norris, Quiros, Valdivia & De Leeuw. Strategy for the second phase of the UNEP/SETAC Life Cycle Initiative – Bringing science-based life cycle approaches into practice	74			
12:10-12:30	Muckle. Evidence Base and Policy Making: Applying SCP Research.	53	Schmidt. Managing Sustainable Product Development : With a Case for Passenger Vehicles	20	Riisgaard, Remmen & Vammen. Integrating environmental policy instruments in tourism - a linked, business-friendly approach	131	von Geibler, Walter & Kristof. Cooperation and sustainable future markets: Stakeholder engagement and consumer integration for sustainable timber use in the building sector.	139			
12:30-12:50	Discussion		Discussion		Discussion		Discussion				

2.4.2 Refereed sessions II (Friday afternoon) – 15 minutes presentation, 5 min questions and answers

Time		Topics, Chairpersons, Papers and Authors									
Friday pm	Consumers, behaviour, lifestyles (CBL) II: Bottom-up and top-down perspectives on change		Products, Services & PSS (PSS)		Developing country perspective (DEV)		Construction & Buildings (HOU)		Workshop II: The SCORE Change Management Model (Copenhagen Follow-up)		
Chair	Maurie Cohen, NJ Institute of Technology, US and Tom van der Horst, TNO, Netherlands		Tim Cooper, Sheffield Hallam University, UK and Viladimir Dobes, EMPRESS, Czech Republic		Christian Loewe, UBA and Aguinaldo dos Santos, Federal University of Parana, Brazil		Adriaan Perrels, VATT and Minna Halme, Helsinki School of Economics, Finland		Moderator: Ursula Tischner, econcept. Presentation: Arnold Tukker, TNO. Other organisers: Carlo Vezzoli, INDACO & Eivind Sto, SIFO.		
Loc	Neighbourhood Centre		Room 2		Room 3		Room 4		Main Hall/Room1		
	Name	ID	Name	ID	Name	ID	Name	ID			
14:00-14:20	Ferraresi. Fields and Players: The Sustainable Development And The Triple Helix. Policy, Communication Tools And Behaviours	69	Radway. Decoupling is dead: long live eco-productivity!	130	dos Santos. Do-It-Yourself Products As A Strategy To Enable A Better Life Amongst Low Income Families In Brazil	94	Turnbull & Ostermeyer. The Importance of Placing Equal Stress on Technology and Education in Housing: Lessons from Kobunaki Eco-Village, Japan	66	Topic: during its first SCORE workshop in Copenhagen four sessions were organised, where 'change management models' towards SCP were discussed from the perspective of business, design, consumer behaviour and system innovation policy. Since then, the SCORE team has combined all this knowledge to an outline of a model for 'change to SCP'. This workshop will present and discuss the findings. PARTICIPANTS IN THIS WORKSHOP ARE ENCOURAGED TO READ THE DISCUSSION DOCUMENT AND INITIAL DISCUSSION AT THE SCORE FORUM IN ADVANCE: www.score-network.org/forum		
14:20-14:40	Langella. Hybrid design - Encoding biological principles in sustainable design	87	Tisch, Kaltenegger, Tuschl, Rohrschach & Windsperger Product-Service-Systems in Public Procurement in Austria	25	Cipolla & Bartholo. Social innovations in Brazil : Identifying relational qualities as a strategy to achieve sustainable results	122	Moll & Benders. Designing low and zero energy houses: A system approach to evaluate renewable and energy saving options on different scale levels.	115			
14:40-15:00	Church & Lorek. Linking policy and practice in Sustainable Production and Consumption – An assessment of the role of NGOs	143	Kratzer. Companies' perceived potential to change consumption patterns	86	Kissinger. Consumption in a globalizing world – Assessing sustainability through the lens of 'interregional ecology' : Consuming Costa Rica	114	Smith. Market transformation for New Zealand housing: understanding supply and demand	76			
15:00-15:20	Brohmann. Sustainable Consumption as a Process: The Role of Local Context	38	Manoochehri. Product-service systems: defining and optimising the 'use-efficiency' variable	144	Yap, Eggenberger, van Duyen & Glazierd. The challenge of introducing cleaner production in small and micro-enterprises : the case of Van Chang Craft Village, Vietnam	105	Luiten & van Sandick. Experiments for Transitions; An interactive approach to start up breakthrough experiments	129			
15:20-15:40	Seyfang. Community Currencies and the New Economics: A New Tool For Sustainable Consumption?	21	Rubik, Frankl, Pietroni & Scheer. Eco-labelling and consumers – Towards a re-focus and integrated approaches	44	Fecková, Kruppová, Laurinc & Mičech. Sustainable Business in Kenya: Resource Efficiency Assessment in Kenya : Public-Private-Partnership between UNIDO/UNEP and BASF	136	Stieß & Schultz. Sustainable rehabilitation of settlements of the 1950s and 1960s	52			
15:40-16:00	Juknys & Dagiliute. Changes in consumption and production patterns in countries of transition economies: Lithuanian case study	71	Wimmer, Kang & Lee. Emotional PSS Design	13	Kicherer, Dittrich-Krämer & Wittlinger. Promoting eco-efficiency in small and medium sized companies in Africa	62	Franqueira & Condi. Collective housing with shared services. The instrumental role of design of services	35			
16:00-16:20	Maase. Codesign as a facilitator for the development of Sustainable Consumption	67	Baedeker, Liedtke & Welfens. Presentation of a concept for addressing SCP – Discussing the possibility for application at an international level	6	Lukman & Glavič. Sustainable Consumption at University of Maribor	43	Vuyk & Brouwer. Strengthening effectiveness of policy and organisation of energysaving in existing buildings in Netherlands through end-user approach and financial incentives (t.b.c.)	29			
16:20-16:40	Discussion		Discussion		Discussion		Discussion				

2.4.3 Refereed sessions III (Saturday morning) – 15 minutes presentation, 5 min questions and answers. Coffee available outside rooms

Time		Topics, Chairpersons, Papers and Authors							
Saturday am	Consumers, behaviour, lifestyles (CBL) III: Surveys and communication		Food (FOOD)		Mobility (MOB)		Energy/Housing (ENER)		Workshop III: The future of the SCP Community
Chair	Rui Frazao, INETI, Portugal and Lucia Reisch, Copenhagen Business School, Denmark		Ursula Tischner, Econcept, Germany and Gerd Scholl, IOEW, Germany		Theo Geerken, VITO, Belgium and Paul Nieuwenhuis, Cardiff Univ., Wales		Saadi Lahlou, EDF, France and Rolf Wüstenhagen, University of St. Gallen, Switzerland		Moderation and introductions Arnold Tukker, TNO, Edgar Hertwich, NTNU also representing IS4IE and Vladimir Dobes, representing PREPARE.
Loc	Neighbourhood Centre		Room 2		Room 3		Room 4		Main Hall/Room 1
	Name	ID	Name	ID	Name	ID	Name	ID	
9:00-9:20	Sharp & Darnton. Segmenting for Sustainability : A review of UK typology segmentation models	22	Herde & Schaefer. Sustainable nutrition in transition to parenthood	12	Nijhuis & Spaargaren. Car Purchasing as a Social Practice at the Consumption Junction	45	Fischer. Influencing Electricity Consumption via Consumer Feedback	32	Topic: There is no real 'Factor 4' professional society, where this conference and other events show the interest for it. On the other hand, the sustainability field is already split a lot and another society and journal may not the way forward. Should we organise it? And how? Should it be a platform for inter- and intradisciplinary science only, or truly involve policy and business (with all complexities of culture differences at stake)? Alternatives for an 'alleingang' may for instance be to team up with IS4IE, the different Roundtables on SCP, etc. PARTICIPANTS IN THIS WORKSHOP ARE ENCOURAGED TO READ THE DISCUSSION DOCUMENT AND INITIAL DISCUSSION AT THE SCORE FORUM IN ADVANCE: www.score-network.org/forum
9:20-9:40	Gulyás, Ujhelyi, Farsang & Boda. Opportunities and Challenges of Sustainable Consumption in Central and Eastern Europe: Attitudes, Behaviour and Infrastructure. The case of Hungary	90	Bakker. Food matters; preventing food losses in the kitchen	8	Cohen. Transition Management, Sustainable Systems Innovation, and the Challenge of Countervailing Trends: The Case of Personal Aeromobility	106	Throne-Holst, Strandbakken & Stø. Barriers, bottlenecks and potentials for energy savings in households	126	
9:40-10:00	Aoyagi-Utsui & Yuejun. China-Japan Environmental Survey: Is Social Capital effective for promoting pro-environmental actions?	58	Bučienė, Steponavičiūtė, Šlažas & Eidukevičienė. Researching the interests and problems of organic food producers, processors and consumers: the case of W. Lithuania	9	Ramirez & Nawangalupi. Assessing Scenarios for Sustainable Transport in Australia	102	Kaenzig & Wüstenhagen. Understanding strategic choices for sustainable consumption: the case of residential energy supply	103	
10:00-10:20	Wirthgen & Grünwald. Consumer demands on information about CSR	112	Fuchs. Power in Global Food Governance : A Basis for SCP?	64	Verbeek & Mommaas. Transition to Sustainable Tourism mobility: The Social Practices Approach	41	Ennis. Informative ambiance: a design process	68	
10:20-10:40	Reisch, Bietz & Kreeb. How to communicate sustainable life styles to "hard-to-reach" consumers? A report on the large scale experiment "balance-f"	28	Sargant. A social practice perspective on sustainable catering : Two case studies on Dutch canteens	78	Dijk. Feedback mechanisms between consumption and production in innovation diffusion processes	123	Graulich. EcoTopTen – Innovations for Sustainable Consumption	11	
10:40-11:00	Seebacher, Mert & Müller. "NENA – Netzwerk nachhaltiger Lebensstile": Network of sustainable lifestyles	31	Thøgersen. Are Consumers Guided by Selfish or Unselfish Motives When They Buy Organic Food?	24	Nieuwenhuis. Cars and Sustainable Consumption	70	Attari. Decreasing Demand: Facilitating Energy Conservation Using Individual Behaviour	26	
11:00-11:20	Nissinen, Grönroos, Heiskanen, Honkanen, Katajajuuri, Kurppa, Mäkinen, Mäenpää, Seppälä, Timonen, Usva, Virtanen & Voutilainen. Developing 'Eco-Benchmark' for consumer-oriented LCA-based environmental information on products, services & consumption patterns	110	Kjærnes & Holm. Environmental sustainability in food consumption – an institutional perspective	16	Lettenmeier, Lahteenoja & Saari. How to Achieve Factor X Improvements in Transport? - Lessons learned from the FIN-MIPS Transport project	141	Dobes. Introducing product – service system on no-cure no-pay basis – experience from the EMPRESS project	93	
11:20-11:40	Kiisel. Defining Sustainability: Local Inhabitants of North-Eastern Estonian Mining Process	97	Biermann. Sustainable community cooking: Experiences from the interface between production and consumption of sustainable food	95			Vadovics & Kiss. Are sustainable electricity production and use possible? The Hungarian case	132	
11:40-12:00			Ozawa & Inaba. Development of a Sustainability Indicator for Agro-Food Consumption and Production: Efforts of the Food Study Group, the Institute of LCA, Japan	72					
12:00-12:30	Discussion		Discussion		Discussion		Discussion		

2.4.4 Poster presentations (during lunch and networking breaks on Friday)

Author	ID
Baedeker, Lemken, Liedtke, Rohn & Welfens. Education for Sustainability: Learning Partnershipships between Schools and Enterprises	54
Bosse & Tanure. Coffee Provider System: development and analysis of a product service system	118
Ceschin. Solar and human power for urban work vehicles	117
Chaves. An international multi-lateral didactic activity for the development of furniture systems	40
Dangelo. Sustainability of Product and Processes through the concept of Do-It-Yourself	82
Eberle & Hayn. Making sustainable choices easy choices – guiding principles for a move toward sustainable nutrition	50
Friedl/Omann/Pack. Socio-economic drivers of (non-) sustainable food consumption: an analysis for Austria	51
Hielscher. 'How often do you wash your hair? - Investigating everyday, routinised hair care practices in relation to sustainable design	4
Kaenzig & Jolliet. Prioritizing sustainable consumption patterns - Key decisions, key actors and potential improvements	128
Kristof, Türk, Welfens, Walliczek & Liedtke. Organizational and institutional innovation in companies for resource productivity	55
Kronenberg & Iida. Sustainable consumption and simple living	77
Laplana & Petersen. Closing the loop on construction materials	133
Lähteenoja, Lettenmeier & Moisio. How to investigate and how to reduce the natural resource consumption caused by private households?	142
Lettenmeier, Lahteenoja & Saari. How to Achieve Factor X Improvements in Transport? - Lessons learned from the FIN-MIPS Transport project	141
McAloone. Sustainable Product Development through a Life-Cycle Approach to Product and Service Creation	36
Peters, Aasness, Holck, Steen & Hertwich. Environmental Impacts and Household Characteristics : An Econometric Analysis of Norway 1999-2001	134
Sakao/Maussang/Brissaud/Zwolinski. Analysis of Models for Solutions in Service/Product Engineering	116
Sevenster. Protein-rich food chains	61
Stockebrand & Spiller. Credible sustainability reporting in food retailing	30
Stören, Aursand & Wigum. Eco-design, dynamic eco-efficiency measures, and the prospect of sustainable leisure boating	92
Vadovics & Kiss. Are sustainable electricity production and use possible? The Hungarian case	132

Poster Display: Emerging User Demands for Sustainability (EMUDE)

The EU FP6 Project Emude (Emerging User Demands for Sustainability), managed by INDACO, Politecnico di Milano, consisted of a Europe-wide investigation into the phenomenon of people who, in a wide range of contexts, invent new ways of carrying out daily life activities. This bottom-up innovation by creative communities is found throughout Europe's knowledge-based societies. This phenomenon of diffused creativity has the potential, we believe, to drive the major social and economic changes that will be needed during the transition to sustainability. Emude investigated these creative communities with from a design perspective. That is to say, we observed their ideas and practices with an eye to the design and deployment of enabling platforms. Enabling platforms would enable creative communities to be innovative more effectively - and to multiply. They are infrastructure systems based on products, services, communication and governance tools. These platforms would enable larger numbers of people to solve daily life problems in an active way. Sometimes these activities will generate shared or common goods, and a new sense of citizenship. Emude examples will be displayed as poster during the breaks in the SCORE program on Friday in the Main Hall, and are also available on <http://www.sustainable-everyday.net/EMUDE/>

3 Concept of the SCORE project in three slides

The SCORE! philosophy assumes that sustainable consumption and production structures can only be realized if experts that understand **business development, (sustainable) solution design, consumer behaviour and system innovation policy** work together in shaping them. Furthermore, this should be linked with experiences of actors (industry, consumer groups, ecolabelling organisations) in real-life consumption areas: **Mobility, Agro-Food, and Energy/electronics**. These areas are responsible for 70% of the life cycle environmental impacts of Western societies. Broadly, this gives the following approach to the project:

- The first phase of the project (marked by a workshop co-organised with EEA in Copenhagen, April 2006) wants to arrange a positive confrontation of conceptual insights developed in the four aforementioned science communities, of how ‘radical’ change to SCP can be governed and realised.
- The second phase puts the three consumption areas in centre stage. SCORE! Work package leaders will inventory cases ‘that work’ with examples of successful switches to SCP in their field. In a series of conferences and workshops, cases will be analysed on ‘implementability’, adapted where needed, and policy ‘prescriptions’ will be worked out that can support implementation.

Via these activities, the SCORE Network wants to contribute to the realisation of the following objectives:

1. Bringing the state of the art on how to realise in SCP a major leap further. The project will result in two edited books on:
 - a. SCP implementation concepts from a business, design, consumer, and system innovation perspective, and
 - b. Implementation of promising SCP cases in the areas of SCP food, mobility, housing.

Furthermore, SCORE tries to arrange outlets for conference and workshop contributions not ending up in the books, via e.g. special issues of scientific journals and high quality proceedings.

2. Consolidating a strong practitioner network, build a structure that can support exchanges world wide (with ‘smart’ links to the UN 10 YFP; facilitating the Oslo Declaration Group, and other networks)
3. Understanding how to avoid the ‘3-year burn-out’: since the Rio Conference in 1992 many SCP activities have started, only but to die out after sponsorship stopped. Insight needs to be developed how to make SCP relevant for policy and business, and how to generate a ‘viable clientele’ for the concept.

SCORE is organised as an open network, but due to the nature and size of the venues of some events, limitations to the number of participants may apply. However, in principle SCORE is set up in such a way that all who is interested can contribute. For instance, many of the chapters in the first SCORE! book are contributions from experts not involved in the initial set up of SCORE. People interested to actively participate in the network, can register at www.score-network.org, under ‘register’.

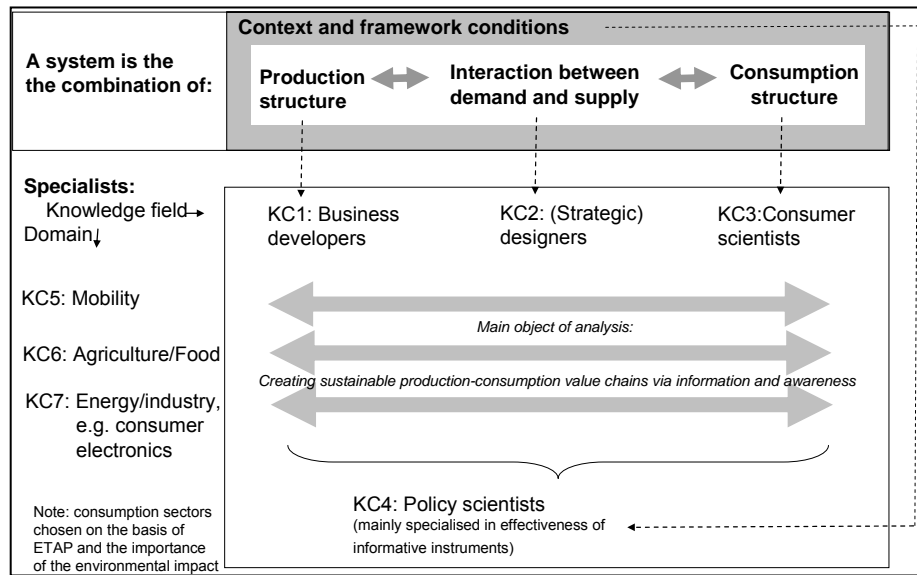


Figure 3.1: Knowledge communities involved in the SCORE project

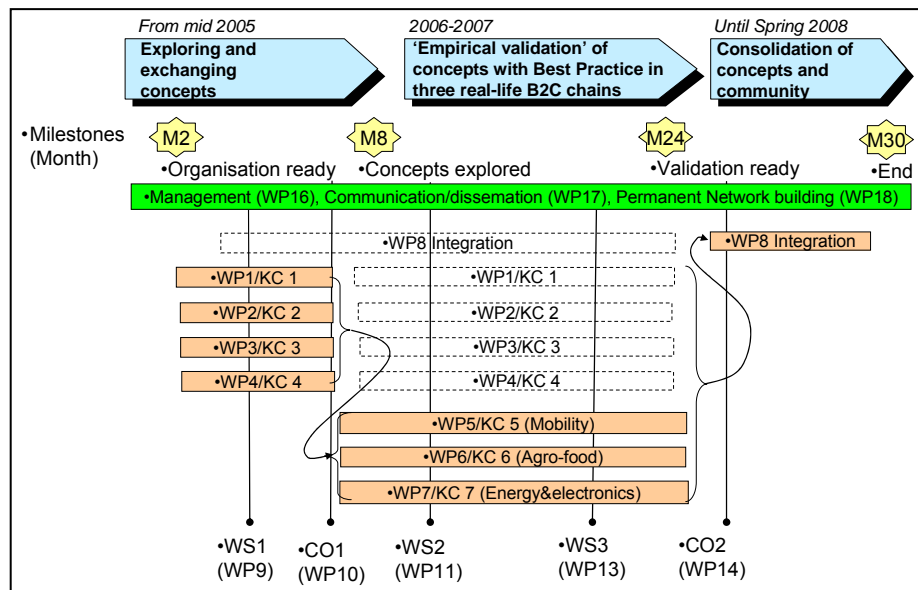


Figure 3.2: Structure and Time Table of SCORE!

Workshop 1	General platform for exchange of views how to realise sustainable consumption structures between the 33 Participants and Partners, from their own knowledge background.
Conference 1	Goals: •Launch the network in the EU arena •Provide a broad platform for conceptual exchange •Provide a broad platform for SC case presentation s
Workshop 2	WS2-3 are organised giving <u>consumption domains</u> centre stage. WS2 starts with discussing 5-10 SCP cases per domain from the 4 knowledge perspectives, analysing success- and failure factures, re-design potential, and danger of rebound effects
Workshop 3	WS3 abstracts the lessons of WS2 to a higher level, leading to concepts models and case typologies of successful implementation approaches for sustainable consumption in relation to user awareness
Conference 2	Conference 2 validates the results of the project and forms a first outreach to policy, industry, certification organisations and other bodies relevant for implementation

Figure 3.3: Focus per event

4 Participants in the SCORE project

Co-ordination team:

- Arnold Tukker, TNO, Delft, Netherlands (project manager)
- Sophie Emmert, TNO, Delft, Netherlands
- Maj Munch Andersen Riso, Roskilde, Denmark (chair: working group on system innovation policy)
- Martin Charter, The Centre For Sustainable Design, Farnham, UK (chair: working group on business development)
- Carlo Vezzoli, Polytechnico di Milano, Indaco, Milan, Italy (chair: working group on design)
- Eivind Sto, SIFO, Oslo, Norway (chair: working group on consumer research)
- Theo Geerken, Vito, Mol, Belgium (chair: working group on mobility)
- Ursula Tischner, Econcept, Cologne, Germany (chair: working group on food)
- Saadi Lahlou, Electricité de France, Clamart, France (chair: working group on energy use/housing)

(Initial) members:

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- John Torgersen, Aarhus School of Business, Denmark
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The SCORE Scientific Advisory Board members did most of the reviews of the 150 abstracts for the conference, which is greatly acknowledged. The SCORE co-ordination team and some SCORE members were also involved in reviewing.

Other participants: see www.score-network.org, under 'experts'.

5 List of delegates (status: 17 November 2006)

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Nonita T. Yap	University Of Guelph	Guelph	Canada
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6 Other useful visitor information

6.1 Public transport and taxi

Taxi: Wuppertal: Central Taxi – (0) 202 27 5454

Bus: Wuppertal - general bus information <http://vrr.de/en/index.html>

Monorail (Schwebbahn): Wuppertal

http://en.wikipedia.org/wiki/Schwebbahn_Wuppertal

The Schwebbahn is Wuppertal's suspension monorail that travels above the Wupper River for most of its journey - the passenger cars are suspended 12 meters above the river. Eugen Langen travelled to Berlin, Munich and Wroclaw with his invention the 'suspension train', but it wasn't until he reached Wuppertal that his innovation was warmly received. Although, not all the citizens of Wuppertal were pleased with this new 'hanging monorail', and the division between the citizens of Elberfeld and Barmen was further exacerbated. The Schwebbahn, costing 16 million Deutsch marks, was open for public use starting March 1st, 1990.

6.2 Restaurants, Bars and Coffeehouses

Milia's Coffee

Ecke Burgstrasse 13/Kirchstrasse 10, Wuppertal

www.miliascoffee.de phone: (0) 202 759 5858

A coffeehouse with indoor and outdoor seating which serves excellent hot or cold sandwiches, as well as a collection of coffee drinks and cakes.

Café extra blatt

Grabenstrasse 5, Wuppertal

phone: (0) 202 446 8701

A café serving standard breakfast and lunch fare such as sandwiches, pizza and omelettes

Emigrante

Luisenstrasse 61, Wuppertal

www.emigrante.de phone: (0) 202 870 0737

Offers a variety of dinner choices ranging from pasta to steak, as well as daily specials.

Al Howara

Aue 54, Wuppertal

www.alhowara.de phone: (0) 202 317 90 34

Lebanese cuisine

AlaTurka

Luisenstrasse 63a, Wuppertal

www.alaturka-restaurant.de phone: (0) 202 308 413

Turkish cuisine

Rossini restaurant

inside the Wuppertal Stadthalle

http://www.stadthalle.de/static.php?lang=en&showpage=dashaus_raeume_rossini.tpl&month=11&year=2006 phone: (0) 202 455 903

Fine dining restaurant located inside the Stadthalle serving ala Carte and buffet from 18:00 to 24:00

Viertelbar

Luisenstrasse 96a, Wuppertal

www.viertel-bar.de

A lounge style bar

Katzengold

Untergrünwalder strasse 3, Wuppertal

www.alhowara.de phone: (0) 202 304 526

A relaxed atmosphere serving a large variety of hour devours and entrées

Morena

Luisenstrasse 63, Wuppertal

phone: (0) 202 257 3127

Mediterranean cuisine

In addition, there are numerous restaurants and bars located on Luissenstrasse in the Elberfeld district. www.rga-online.de

6.3 Sightseeing in and around Wuppertal

Stadthalle concerts: Wuppertal

<http://www.stadthalle.de>

Below are listed the concerts for the weekend of the conference:

November 25th: Hans Liberg – „Die Neunte“ at 20:00

November 26th: Andrew Lloyd Webber: Requiem (Mozart's Symphony 39 with the Wuppertal Symphony Orchestra at 18:00)

If you are interested in obtaining more information or would like tickets please visit their website listed above.

Christmas Markets: Cologne

There are a number of Christmas markets in Cologne (Köln), and if you are interested in visiting the most significant three a good place to start is at the Floating Market (MS Wappen von Mainz). You can board the 'MS Wappen von Mainz' near a bridge called the Hohenzollernbrücke and after finding a glass of glühwein (a traditional Christmas spirit) meander among the many vending stalls. After the floating market you can stroll to the historic downtown and visit Cologne's oldest Christmas market called Neumarkt. At this market you will find various decorative items, such as wooden figures, candleholders, plate, as well as vintage objects dating back to the beginnings of the market in the early 1970's. If you are feeling hungry, now is the time to sample some German sausages, roasted chestnuts, ginger cake and the German fruitcake called Stollen.

The third market is called the Alter markt and is located next to the famous Cologne Cathedral known as the 'Kölner Dom'. Here you will find 160 small wooden houses with working craftsmen, the largest Christmas tree in Rhineland and the chance to take a rest while sipping mulled wine. Children will especially enjoy the Alter markt with its old-fashioned merry-go-round and puppet theatre.

Floating Market: opens on the 23rd of November / Sundays-Thursdays
11:00-21:00 / www.coelln-konzept.de

Neumarkt: opens on the 25th of November / 11:00-21:00

Alter markt: opens on the 21st of November / 11:00-21:00

Cologne Cathedral (Kölner Dom): Cologne

<http://www.koelner-dom.de>

In 1164 the Holy Roman Emperor Frederick Barbaross presented the Archbishop of Cologne, Rainald of Dassel, with the relics of the Magi, and for this reason plans to build the colossal Cologne Cathedral began. This Gothic cathedral took over 600 years to complete, and at the time it was not only the largest Cathedral in Germany but also the largest building in the world. The Sarcophagus of the Magi dates back to the 13th century and is said to contain the bones and clothes from the Three Wise Men. This gilded relic is an important piece in medieval art history of the Meuse and Rhine valley.

Kölner Philharmonie: Bischofsgartenstraße 1, Cologne

www.koelner-philharmonie.de phone: (0) 221 204 080

A selection of concerts will be taking place at the Cologne Philharmonic during the time of your visit. For information please see their website.

Aldstadt (old town): Düsseldorf

www.duesseldorf.de

Düsseldorf was originally a small fishing and farming settlement that continued to grow to its present day size of approximately 600,000. The old town is situated close to the edge of the scenic Rhine River and offers visitors a wonderful view while relaxing over a coffee, a variety of restaurants and numerous shopping stores. Düsseldorf is famous in Germany as a fashion centre, which can be seen while walking along the Königsallee (King's Avenue), a main boulevard accessible from the main train station.

7 SCORE Conference: Evaluation Questionnaire

23-25th November 2006
Wuppertal, Germany

Please return completed
Questionnaires as you leave
the Conference. Thank you

Thank you very much for attending the event. To help the organisation of future events would you please complete this questionnaire.

1. Full Name _____

2. Job Title _____

3. Organisation _____

4. Business Sector _____

5. What attracted you most to this event? Please rank all of the following 1-5, i.e. 1: most important 5: least important

Guest speakers []

Topic []

Timing []

Venue []

Price []

Other (please specify) _____

6. How effectively was this event organised? (please rate on a scale of 1-10)

1 2 3 4 5 6 7 8 9 10

Inadequate

Excellent

7. To what extent did this event's contents meet your expectations? (please rate on a scale of 1-10)

1 2 3 4 5 6 7 8 9 10

Inadequate

Excellent

8. Specifically how would you rate the main speaker's presentations, on a scale of 1-10? (1= irrelevant, 10 = excellent)

Arnold Tukker []

Denis Meadows []

Nic Marks []

Arab Hoballah []

9. Overall, on a scale of 1-10, how would you rate this event? (Please circle number)

1 2 3 4 5 6 7 8 9 10

Irrelevant

Excellent

10. How could we have improved this event?

11. Any further comments?

12. What is your interest in Sustainable Consumption and Production?

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